

## AREA PLAN – West Green & Bruce Grove

### West Green & Bruce Grove Area Plan –for discussion at Area Committee on 28th October

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Time-scales	UPDATE October 2013
1.–Active Community Life	Increase communication about local activities.	<u>Homes for Haringey (HfH)</u> Estate bulletins are sent out after every Estate Inspection. Residents are invited to inform the Tenancy Management Officer of an activity taking place they want to promote.	Sharon Morgan – Deputy Director Operations, Homes for Haringey			This will be changing as part of the New vision for the Housing Service Project. From June 2013 there will be a new process in place. Members to be advised of this before implementation.
	Use of notice-boards to advertise local activities and groups.	<u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations.	Lorraine Woodhead – Project Manager, Homes for Haringey	Forward plan of communication message posters. New monitoring/refreshing system to ensure communication posters and contact information posters are up to date and in good condition.	May 2013	Content of Noticeboards will be refreshed in April/May 2014 when the new Housing Operations Structure is in place.

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1. Active Community Life (cont)	<p>Make more use of Bernie Grant Arts Centre.</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost.</p> <p>Explore ways of making Goan Community Centre sustainable in order to establish a local community hub.</p> <p>Make use of empty properties</p> <p>Explore future use, by the community, of Keston Road Centre buildings.</p>	<p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – see <a href="http://www.haringey.gov.uk/voluntary_sector_strategy">www.haringey.gov.uk/voluntary_sector_strategy</a>). Key issues the Building Review will consider are:</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest.</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource.</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> <li>1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use.</li> <li>2. Evaluate all buildings to identify opportunities for redevelopment and</li> </ol>	Jennifer Layne – Community Buildings Project manager			<p>Further to the Cabinet decision (December 2012), and key strategic principles for community buildings, the next phase of the Review has commenced. A 'self assessment', and inform the Council's options appraisals. Please see attached fuller update in Chair's briefing.</p>

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		<p>consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p><b>Recommended that outcome of Review is considered as part of future Area Forum agenda.</b></p>				
2. Broadwater Farm Shops / Facilities	Meeting held between Chair and Director of Place & Sustainability in June	Broadwater Farm community infrastructure / district centre/amenities was on the agenda of a Forum meeting last municipal year. This was agreed to be the "start of a discussion" with the community.	Lyn Garner - Director of Place & Sustainability and Phil Harris - Deputy Director for Community Housing Services	Potential item for the January 2014 meeting		There has been some progress on this objective, with discussions between the Chair and the Director of Place & Sustainability, and the beginnings of a process for how to engage the local community. With the lease on the community workshops coming to an end in 2015, there will need to be progress made on this over the next

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						two years.
4. Community Safety	Strengthen local Safer Neighbourhood Teams (SNTs), as they are currently understaffed.	The police are aware of this local issue. However, recruitment is carried out centrally and must follow a process. This process is currently underway with pressure from Haringey Metropolitan Police Service (MPS). It is estimated that the Police Community Support Officers (PCSOs) will be in place by September 2012.	Inspector Mark Hembury - Safer Neighbourhoods			
	SNTs are beneficial, and it was clear that those residents who were engaged in developing the Area Plan thought this to be important, the Council must continue lobbying local police managers to prioritise  Ensure greater engagement between police and community (particularly young people).	The Safer Schools Support Team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The Police are in the process of setting up two new youth panels and	Inspector Mark Hembury- Safer Neighbourhoods			

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our concerns The regular attendance of SNT officers at Area Forum meetings will enable this dialogue to continue.	Ensure SNT has a focus on prevention and education.	there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.				
4. Community Safety (cont)	Tackle anti-social behaviour (ASB) on Langham Close, Broadwater Farm, Millicent Fawcett Court and the junction between West Green Road, Langham Road and Westbury Avenue.	Police are aware that these are hot-spot areas and are already directing resources there. <b>Report on progress can be provided at future Area Forums.</b>	Inspector Mark Hembury- Safer Neighbourhoods			
	Tackle drug-dealing on West Green Road, Tottenham High Road and behind Turnpike Lane.	Police teams will investigate this and <b>report back at a future Area Forum.</b>	Inspector Mark Hembury-Safer Neighbourhoods			
	Tackle vehicle crime on Gloucester, Clonmell and Field Roads.	This is also a known problem. Acting Inspector Mike Tisi is putting a specific plan together for the local area. <b>Report on progress can be provided at future Area Forum.</b>	Inspector Mark Hembury -Safer Neighbourhoods			

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5. Early Intervention	Co-ordinate volunteer programme to get parents into work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of Downhill Park, Back to Earth Allotments).	<p>Volunteer schemes have been run from the Children's Centres. It is an area that we are reviewing and would want to develop further.</p> <p>In addition, Team London – <a href="http://www.london.gov.uk/teamlondon">www.london.gov.uk/teamlondon</a> will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners). Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).</p>	<p>Ngozi Anuforo – Early Years Commissioning Manager</p> <p>Bernadette Marjoram – Director, Tottenham Regeneration Team</p>			
	Develop a community mentoring scheme to support parents locally.	<p>This could be considered as part of the ongoing development of the Children's Centres.</p> <p>The Haringey Welcome Project - funded through the Home Office (visit <a href="http://www.haringey.gov.uk/haringeywelcome">www.haringey.gov.uk/haringeywelcome</a>) supports newly arrived families in partnership with the Haringey Adult Learning Service (HALS).</p>	Ngozi Anuforo – Early Years Commissioning Manager			
	Encourage use of local parks as places of enjoyment and	The Parks Service produces a monthly promotion through the "What's On" guide	Simon Farrow – Head of Client Services, Leisure			

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6. Health	activity.	<p>(<a href="http://www.haringey.gov.uk/time_out_in_haringey">www.haringey.gov.uk/time_out_in_haringey</a>) giving details on activities and events taking place locally. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms.</p> <p>Downhills Park playground requires cosmetic improvements – investigate whether funding available.</p>	Services			
	Public health focus on prevention.	Haringey's Public Health Service has a number of ongoing public health programmes underway in the community, including health trainers, physical activity referral, NHS health checks and smoking cessation support.	Fiona Wright – Assistant Director of Public Health	5000 health checks	April 2013	
7. Housing	Crackdown on rogue landlords exploiting families and minimum standards.	<p>Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases.</p> <p>Proposal to introduce an additional HMO Licensing Scheme for certain houses in multiple occupation (HMOs) in all or part of the five wards which make up the Tottenham area (Northumberland Park, Bruce Grove, Tottenham Green, Tottenham Hale, Seven Sisters).</p>	Steve Russell – Manager, Housing Improvement Team (Private Sector)	Please encourage all residents to complete online survey form on Haringey Web page or to feedback to Steve Russell any concerns they have	April 2013	
						Roll out of HMO Licensing scheme in progress. Presentation to Forum on 28 <sup>th</sup> October

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	Improve lighting on Park View Road and Reynardson Court (next to police station).	A quote was received from Haringey Council's lighting department for Reynardston Court, but it was not affordable. Negotiations taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Park View Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey		To be completed by 31.3.2013.	Instructions issued to Haringey Council Lighting Team to proceed.
	Review current repairs budget vs. replacement budget to address frequently broken stairwell doors.	A strategic piece of work is being undertaken cross-borough to investigate repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme).	Martin Hoctor – Head of Client Services & Annual Maintenance, Homes for Haringey	Buildings requiring substantial expenditure on maintenance are identified as priorities for renewal	Ongoing	The exercise is ongoing as a method of shaping the capital investment programme
	Designing-in community safety aspects to housing	Langham Close and Millicent Fawcett Court – security doors are hidden down dark alleys and should be brought to the street front.  <b>For discussion at future Area Forum.</b>  <b>Please note: 'Langham Close' is managed by Clockwork Estates Ltd.</b>				



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8. Parks & Green Spaces	Increase summer opening hours of Downhills Park café.	Leisure Services to investigate the potential and feasibility of extended opening hours with the HAIL charity that run the café, by July 2012. <b>Recommended that an update is provided at a future Area Forum.</b>	Simon Farrow – Head of Client Services, Leisure Services			
8. Parks & Green Spaces (cont.)	Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks.	A decision has been taken not to proceed with an Allotments Review in 2012/13. However, should any new opportunities arise information will be provided to the Area Forum (updated 28.05.12) <b>Suggested that an update is provided as a future Area Forum agenda item.</b>	Simon Farrow – Head of Client Services, Leisure Services			NOTED
	Encourage local business to have hanging baskets	Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and shrub displays. This year, the theme is the Jubilee. Jubilee in Bloom – <a href="http://www.haringey.gov.uk/jib">www.haringey.gov.uk/jib</a> is a free competition run by the Council and sponsored by the Sunshine Garden Centre, encouraging and rewarding	Simon Farrow – Head of Client Services, Leisure Services			

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		residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved.				
9. Public Realm	Provide advice and support to community groups wanting to tidy up communal gardens.	Part of the new Neighbourhood Action Team's (NAT's) role is to build relationships with schools and community groups. Those interested in organising a local clean-up can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc).  Neighbourhood Services is also developing an Environment Champions scheme (formerly Community Volunteers), to be launched 2013/14.	Brian Ellick – NATS Team Leader  Zoe Robertson – Engagement & Enablement Manager	Launch of Resident Enablement Scheme	2013/14	Proposals for an Environment Champions scheme being developed for later in the year
	Local people to help inform Neighbourhood Action Team's and Veolia's work.	The fastest way to report incidents is through the Council's Report a Problem webpage at <a href="#">Report it: Haringey Council</a> It is much slower to report an incident via fixmystreet etc.	Michael McNicholas			

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9. Public Realm (cont.)		The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Caroline or Zoe			The Love Haringey app is currently being developed and tested and will be trialled by a small group of residents prior to being launched in 2013/14.
	Single Frontline officers to use enforcement powers against fly-tipping etc.	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager	Fly-tipping pilot now underway	Ongoing	
	Merge gyratory plans with wider South Tottenham Regeneration – connecting all regeneration projects.	The two-way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards).	Bernadette Marjoram – Director, Tottenham Regeneration Team	Completed capital scheme	Completion 2014	
	Rationalise street furniture.	The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012.	Bernadette Marjoram – Director, Tottenham Regeneration Team	Completed capital scheme	Completion Winter 2013	
	Lighting improvements to Bruce Grove (the road), end of	The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already	Mahmood Ramjan – Network Manager			Funding recently secured for upgrading old

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	Moorefield Road.	been allocated to other locations.				concrete lamp columns and fitting LED lanterns in Bruce Grove, on Lordsmead, Kitchener, Broadwater Morrison and Napier, starting in May 2013.
	Transport	Request for consultation regarding road safety.  <b>For discussion at future Area Forum.</b>	Tony Kennedy - Sustainable Transport Manager or Transport for London depending on location			DEFINE
	Keep Haringey Council services in Tottenham (housing etc) so there are employed people coming into the area every day.	The Tottenham Regeneration Team is pushing central government to bring a major government agency to the area. We are also working with the Greater London Authority (GLA) to develop 639 High Road as a civic hub with business incubation space and a Council presence there (2012/13 onwards)	Bernadette Marjoram – Director, Tottenham Regeneration Team	New facility in Tottenham	March 2013	RETAIN
	Encourage more shops to join Tottenham Traders’ Network.	The Tottenham Regeneration Team is working with the Tottenham Traders Partnership ( <a href="http://www.tottenhamtraders.co.uk">www.tottenhamtraders.co.uk</a> ) to develop their capacity and to get a greater range of businesses involved in their governance. The Tottenham	Bernadette Marjoram – Director, Tottenham Regeneration Team	Development of action plan and charter	Charter launched January 2013  Ongoing work	

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		Regeneration Team will appointed a Tottenham Town Centre manager who will play a key part in attracting new businesses and investment to the area, as well as working with the Traders Partnership to develop their membership.			programme	
10. Unemployment	<p>Ensure commitments made by businesses to employ local people are enforced.</p> <p>Regeneration programme needs to help local people develop skills so they can benefit from employment opportunities.</p>	<p>The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next two years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of</p>	Martin Tucker – Regeneration Manager, Employment & Skills		Ongoing	Please see attached update from Martin Tucker in the Chair's Update report which includes information about the local jobs recruited to at the new Sainsbury's in Tottenham
10. Unemployment (cont.)						

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		<p>the full range of employment possibilities including self-employment.</p> <p>Cabinet Report and Haringey Jobs Fund Prospectus can be viewed at <a href="http://www.haringey.gov.uk/haringeyjobsfund">www.haringey.gov.uk/haringeyjobsfund</a></p>				
	Council to facilitate the development / relocation of jobs to Tottenham.	The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and the Hale will all create jobs in Tottenham.	Martin Tucker – Regeneration Manager, Employment & Skills		In place November 2012 and ongoing	Further information is included in the Chair's update report
	Voluntary sector and other partners to promote work opportunities to young adults.	Team London ( <a href="http://www.london.gov.uk/teamlondon">www.london.gov.uk/teamlondon</a> ) will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).	Bernadette Marjoram – Director, Tottenham Regeneration Team			
	Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre.	Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. The Council will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards).	Bernadette Marjoram – Director, Tottenham Regeneration Team			
11. Youth Provision	Bruce Grove Youth Centre should be open every day.	Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a four-month programme up to the Summer holidays. The programme will	Jahan Dhondy – Youth, Community and Participation	Successful summer programme with a wide variety of	Ongoing	

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		most likely run 5 nights a week from 4pm to 8pm.		activities. The centre is currently open 3 nights per week with a 4 <sup>th</sup> evening being used for the young commissioners' programme. In addition Unity online radio is based at Bruce Grove		
	Develop local work experience / apprenticeship schemes for young people.	The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).	Martin Tucker – Regeneration Manager, Employment & Skills			On 13 March a major event on apprenticeships was held in Haringey involving the Council, JCP, CHENEL, National Apprenticeships Service and employers and

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						<p>businesses. It was attended by approx. 200 residents. There is a youth employment strategy being worked on for early next year which can also be considered at the Area Forum when ready.</p>